

Michael C. Butler  
MAYOR  
Bernard Haire  
Jerry Hannah  
Dr. Kalu Kalu  
L. Zimmerman Keitt  
Sandra P. Knotts  
Richard F. Stroman  
MEMBERS OF COUNCIL



Warren Harley  
MANAGER

---

Department of Public Utilities

Orangeburg, South Carolina

Date: March 16, 2020  
From: Warren Harley, DPU Manager  
To: DPU Customers  
Regarding: COVID-19

The City of Orangeburg Department of Public Utilities is closely monitoring the Coronavirus (COVID-19) and its impacts on our community. We understand the concern and uncertainty you may be experiencing at this time. Rest assured, the health and safety of our employees and customers will always be our top priority, and to that end we are following the instructions and recommendations from the Centers for Disease Control and Prevention (CDC), as well as our State and Federal officials.

To assist our customers in dealing with issues related to this event, the DPU will discontinue utility disconnections until further notice. We will continue to record consumption for future bill calculations, so we do encourage our customers to practice energy conservation measures to avoid facing larger than normal bills.

Also, in an effort to adhere to standards set forth by various governmental agencies, the DPU will be closing its lobby effective immediately to all walk-in traffic. This closure is intended to end on March 27<sup>th</sup>, but may be extended if conditions warrant. Please be advised that our drive through windows will be functioning normally and on their regular schedule. You also have access to a range of options for your utility needs:

- You can access your accounts online at [www.orbgdpu.com](http://www.orbgdpu.com) or on your mobile device. From there, you can make payments, check your balance and even report an outage.
- If you haven't registered for online access, it only take a few minutes. [Register now](#)
- You may use your mobile device to conduct certain transactions as well.

Please give us a call at 803-268-4050 for any help you may need regarding your account with us. As always, the health, safety and well-being of our customers, our DPU family and our community is of great concern. We will continue to monitor this very rapidly changing challenge and will be here to assist as needed